

Registration Instructions for Charging

Station Payment Terminal

I. Registration website

Please submit the request to register the charging station payment terminal in the following website:

<https://www.e-flux.io/forms/onboarding-payment-terminal>

II. Instructions

1. Charge point owner contact information

Charge point owner contact information

Company name*

Please complete this required field.

First name* Last name*

Please complete this required field. Please complete this required field.

E-mail*

Please complete this required field.

2. Charge point details.

Charge point details

What is the charging station brand?*

What is the charging station model name?*

Is the charger already connected to E-Flux by Road platform*

Address charging station - street and number *

Postal code* City*

Country*

1) The model names can be read from the labels of chargers. Here take the CDA24D as an example.

What is the charging station model name?*

2) Select "Yes" in this column.

Is the charger already connected to E-Flux by Road platform*

Please setup new charge station in ROAD website by entering the serial number of chargers. The serial number can be read on the charger's screen, like following picture.

E-Flux
by ROAD

MAINTENANCE MENU

- Dashboard
- Setup New EVSE
- Maintenance

Setup New Charge Station

Search the charge station you'd like to setup

3. Payment terminal details

1. Please select "Yes" in this column.

Do you want to submit the terminal for Road's processing services*

Yes

Disclaimer,

If you choose to arrange the processing yourself, please note the following:

- We can only provide **limited support** for setup and troubleshooting.
- **You will be responsible** for transactions, payment and questions.
- Ensuring compatibility and proper operation becomes your responsibility.
- There will be an **additional monthly fee of €10,- (ex. VAT)** per payment terminal for self-managed processed configurations.

We strongly recommend choosing **Road as the processor** to ensure full support.

2. Select "Payter Apollo" as the brand of terminal.

What is the brand of the terminal you want to activate?*

Payter Apollo

3. This part is related to the Internet connectivity. Fill in the SIM card number you will use, and select "Yes" for the LAN cable and SIM card for internet connectivity.

What is the SIM card number?*

xxxxxxxxxx

Will you use a LAN cable to connect payment terminal?*

Yes

Are you planning to provide your own SIM card for internet connectivity?*

Yes

4. The following columns are the core info for the registration of payment terminal. Take our test models as an example. Enter the SN numbers and numbers of payment terminals.

What is the serial number of the of the payment terminal?*

APO20252200342; APO20252200363

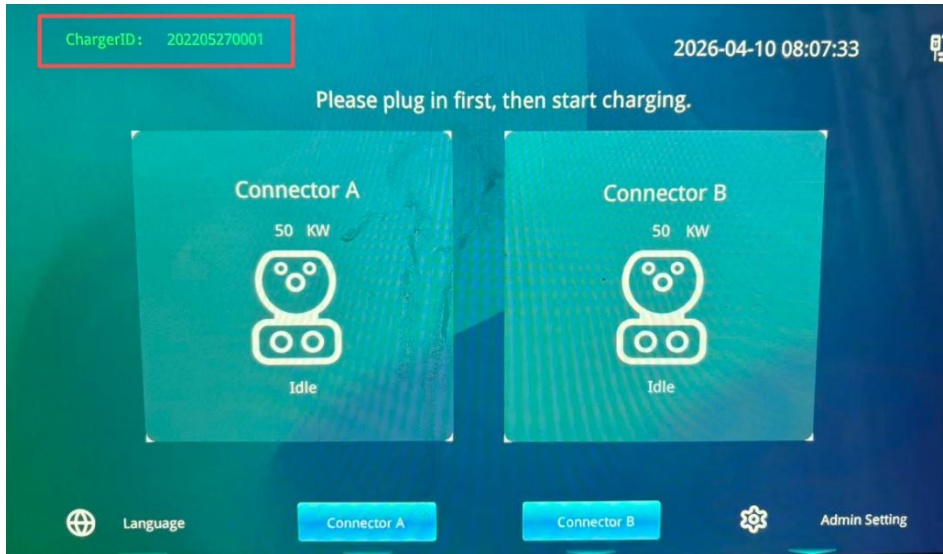
Number of payment terminals to be activated?*

2

Please share the Payment terminal serial numbers in combination with the serial numbers from your charging station. Add each combination (Payment terminal and charging station) on a new row or separated by a ";" ; ".*

202205270001--APO20252200342
202205270002--APO20252200363

Kstar will provide the SN of POS terminals. The SN of charging stations can be read from the screen like below.



Please ensure strict alignment between the SN of charging stations and the corresponding SN of payment terminals.

5. Select target start date for the payment access. And add the comments: “Activate RFID and Credit Card on reader” . Otherwise, the POS terminal can’t support the RFID card payment. If you have any other comments and questions, please also input in this column.

What is your target start date*
Billing will be effective from the activation date.

DD - MM - YYYY

Please complete this required field.

Additional instructions or comments (optional): e.g., “Activate RFID and Credit Card on reader”

Activate RFID and Credit Card on reader

6. Finally, agree to all terms and submit.

Road is committed to protecting and respecting your privacy, and we'll only use your personal information to administer your account and to provide the products and services you requested from us. From time to time, we would like to contact you about our products and services, as well as other content that may be of interest to you. If you consent to us contacting you for this purpose, please tick below.

I agree to receive other communications from Road.

In order to provide you the content requested, we need to store and process your personal data. If you consent to us storing your personal data for this purpose, please tick the checkbox below.

I agree to allow Road to store and process my personal data.*

You can unsubscribe from these communications at any time. For more information on how to unsubscribe, our privacy practices, and how we are committed to protecting and respecting your privacy, please review our Privacy Policy.

100%

Please complete all required fields.

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